



The Royal Alfred Seafarers' Society

Weston Acres Sheltered Housing Facility

(Tenants' Information Brochure)

Weston Acres House
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About us

The Royal Alfred Seafarers' Society is a registered charity incorporated by Royal Charter and was established in 1865 for the care of former seafarers, their widows and dependants.

At Royal Alfred we are proud to offer a full range of accommodation and nursing care services as it allows us to cater to the specific and changing needs of our residents.

For those who still wish to live independently, we offer a range of sheltered accommodation.

Weston Acres House

Sheltered housing is a popular option for many older people as it combines an independent lifestyle with good security and round-the-clock emergency support.

Weston Acres House is a beautiful Grade II listed building situated within the Weston Acres Estate. The house itself dates back to 1906 and was substantially renovated in 2000. It now provides ten well-appointed rooms with an en-suite shower, toilet and kitchenette.

Further sheltered accommodation is available on-site in the form of nine attractive bedsits, and three superb two bedroom apartments.

Each of these units is self-contained, providing accommodation that is compact enough to manage easily and in which tenants will enjoy a good quality of life.



Our ethos

Weston Acres is a community of residents and tenants, most of whom share a common seafaring background.

We believe that it is important to foster this shared experience and encourage social mixing between the residents of the Home and the tenants of the sheltered housing as we firmly believe this is in the best interests of both parties.

Tenants enter Weston Acres when they are independent enough not to need the nursing care provided by Belvedere House, although they may require some domiciliary care either privately or from the social services.

If the time comes that care is required greater than can be provided by social services or its agencies, then, should a bed be available, the tenant may move into Belvedere House, thus maintaining contact with his or her existing friends and neighbours.

We provide support that allows tenants to retain independence while enjoying security and peace of mind. The accommodation and service provisions aim to enable tenants to live a full and active life.

Comfort and independence

The Society aims to provide a safe, manageable and comfortable environment for all of its tenants. We offer an excellent standard of accommodation in pleasant surroundings.

All rooms are let unfurnished, ready for you to bring in your own possessions and create a home to your own tastes. All tenants are provided with their own front door key so that you can remain as independent as possible.

Each unit includes:

- Kitchenette
- Mains sockets at waist height
- Television and telephone points
- WC and walk-in shower with handrails
- Wheelchair access
- Central heating
- Fitted carpets throughout

The Weston Acres site is situated close to the nearby villages of Banstead and Woodmansterne. Public transport links are also available so that you can make use of the local amenities.



Comfort and independence (cont.)

A lunchtime meal service is available at Belvedere House for a nominal charge.

Car parking space is available on the estate and it is well-lit at night.

Gardens

We have several acres of mature landscaped gardens offering a pleasant environment for walks and watching the wildlife.

Many of the sheltered housing units have views over the grounds.

Laundry

There are separate laundry rooms for the use of tenants.

Guests

Subject to availability, we have a guest room with a double bed, en-suite bathroom and refreshment facilities.

There is a charge to cover laundry and upkeep of the room.

If you would like to enquire about booking a room, please contact the administration team on admin@royalalfred.org.uk or 01737 360106.

Communal facilities

There is a lounge for you to make use of for social events or to meet friends and family.



Bathroom facilities are available for your use.

Belvedere House also has a bar which you are welcome to use. The opening hours are posted in the bar area.

Transport

Our minibus and driver are available on Friday mornings for shopping trips into Banstead.

Charges

Tenants pay a monthly rent, which is reviewed annually. Rents are set according to room size and cover all the services and facilities detailed below:

- Gas and electric
- Water rates and sewerage
- Building insurance
- Maintenance
- External decoration
- Plumbing and heating
- Upkeep of communal areas
- Upkeep of gardens

Please note, council tax is the tenant's personal responsibility.

You may be eligible to receive statutory assistance in the form of Housing Benefit and/ or Council Tax Support to help meet these charges. If you would like advice or assistance on this matter, our Welfare Officer will be happy to help.



Medical cover

You may retain the services of your own General Practitioner if they will visit you at Weston Acres.

Alternatively, there is a medical practice a short distance away which often accepts new patients from Weston Acres. Community nurses are also based at the practice.

Health and safety

Weston Acres shares a fully addressable fire alarm and detection system, emergency call system and night lighting, which also operates in an emergency, with Belvedere House.

You are requested to familiarise yourself with the fire safety procedures which are posted in your room and next to the fire alarm call points. Please also make yourself aware of the various fire exit routes.

In the event of the alarm sounding, wait where you are until staff arrive to tell you where to go.

Please note, in the interest of security of all residents and staff, the main front door is locked at nightfall.

If you have any problems, needs or concerns, our Welfare Officer is available to meet with you. They will also be able to assist you to in obtaining any statutory benefits or help from support organisations.

Recreational activities

We organise a wide range of excursions throughout the year, often with support from ex-service organisations.

Library

We have a well-stocked library in Weston Acres House.



Newspapers

These can be delivered as required.

Smoking

Smoking is restricted to your personal accommodation and is not permitted in the communal areas of the facilities or in the Home.

Freedom of movement

We do not restrict your freedom but we cannot accept responsibility for your safety.

Open access

Tenants have unrestricted use of communal areas provided within Weston Acres and its gardens.

Pets

The keeping of pets in the flats is not allowed.



Television

If you have your own television and are under the age of 75 years, a licence concession will be payable. Our Administrator will arrange this for you.

If you are aged over 75 years, proof of your National Insurance number will enable you to be exempt from this fee; please refer to the Administrator for further advice.

Belvedere House

If you require further care, our nursing care home, Belvedere House, provides 68 single rooms, each with en-suite facilities.

We also have a large number of bath and shower rooms with appropriate aids for those who need them. All rooms are fully furnished, bright and nicely decorated.

For more information about Belvedere House, please contact the administration team via admin@royalalfred.org.uk or telephone 01737 360106.