

THE ROYAL ALFRED SEAFARERS' SOCIETY SAFEGUARDING STATEMENT

THE PURPOSE AND SCOPE OF THIS POLICY STATEMENT

The Royal Alfred Seafarers' Society supports ex seafarers and their dependants in a 68 bed nursing home and sheltered accommodation delivering nursing care and welfare support.

Our approach to safeguarding

We understand safeguarding to be about ensuring the safety and well-being of everyone with whom we work. Our services and activities mean that employees, volunteers (including trustees and partner organisations) may come into contact with people who are at risk of harm, and who the law says are vulnerable. This contact may happen in different ways, from face to face, through telephone support or by email.

We take our responsibility to keep people safe seriously, and continually strive to embed good practice across the organisation and beyond. Our policies and procedures specifically focus on:

- adopting safeguarding best practice through our policies, procedures and code of conduct for staff and volunteers
- making the welfare of our service users at risk paramount. This means that the need to
 ensure these groups are protected is a primary consideration and may override the rights
 and needs of those adults working with them
- enabling everyone whatever their age, culture, disability, gender, language, racial origin, religious belief and/or sexual identity to participate in services and activities in a safe environment
- taking all reasonable steps to protect service users at risk from harm, discrimination or degrading treatment, and to respect their rights, wishes and feelings
- to provide an environment free from discrimination, bullying, harassment or victimisation, where employees and stakeholders are treated with respect and dignity and their contributions are recognised and valued
- appointing a nominated safeguarding lead for our service users,
- appointing an external auditor for safeguarding who will make regular full reports to the CEO as Responsible Individual who will ensure visibility by Trustees via the Visiting Committee to enable full oversight.
- building a safeguarding culture where staff and volunteers, service users and their families, treat each other with respect and are comfortable about sharing concerns
- taking seriously all suspicions and allegations of poor practice or abuse and responding swiftly and appropriately to them in accordance with current procedures
- ensuring that all employees and volunteers who work with adults at risk are appropriate for that role and responsibilities and are provided with relevant training, this includes recruiting and selecting staff and volunteers safely, ensuring all necessary checks are made

- providing effective management for staff and volunteers through supervision, support, training and quality assurance measures so that all staff and volunteers know about and follow our policies, procedures and behaviour codes confidently and competently
- using our safeguarding procedures to share concerns and relevant information with agencies who need to know, and involving vulnerable adults, families and carers appropriately

There are a number of other relevant policies that govern our work, its trustees, staff and volunteers including:

- Safeguarding Policy and Procedures
- HR policies and procedures including safer recruitment
- Equality & Diversity Policy
- Bullying and Harassment Policy
- Whistleblowing Policy
- Codes of Conduct
- Treating Service Users Fairly
- Complaints Policy

We are committed to reviewing our safeguarding policy and procedures annually, or more frequently based on changes in legislation and/or government guidance, or as a result of any other significant change or event.

If you would like to learn more about safeguarding at The Royal Alfred Seafarers' Society, you can request a copy of our safeguarding policy by emailing admin@royalalfred.org.uk

If you wish to raise a concern, you can contact us in confidence <u>a.mitroi@royalalfred.org.uk</u> or by calling 01737 360106

All reports will be treated in confidence.

Commander B P Boxall-Hunt O.B.E FNI

Chief Executive The Royal Alfred Seafarers' Society

5th October 2021